



GOENGINEER SUPPORT STARTER

SUPPORT & LEARNING RESOURCES

ABAQUS UNIFIED FEA 2025

*What do you do when you need help with your
SIMULIA software?*

*Start with this list of free and premium resources
from GoEngineer and Dassault Systèmes.*

WELCOME TO GOENGINEER!

GoEngineer is your first line of SIMULIA support. Contact us any time with any questions you may have regarding your SIMULIA software (this includes all Dassault Systèmes CAE solutions, such as Abaqus, CST Studio Suite, etc.).

Our support engineers will be with you as soon as possible. We diligently monitor all lines of communication during business hours, but also be aware of the DS Knowledge Base, the searchable repository of documented issues and resolutions that is always available on the web.

Below, you will also find links to short how-to articles, in-depth videos, and searchable online documentation. We hope you find these resources useful, but never hesitate to contact us directly: we are your engineering advantage!

To get you started, here's our guide on [How to Install Abaqus](#).



FOUR WAYS TO GET ABAQUS SUPPORT



EMAIL US

You can always email our support team directly. Great for quickly resolving simpler issues.

EMAIL SUPPORT@GOENGINEER.COM



CUSTOMER PORTAL

You can submit support tickets with files (and do lots of other cool stuff) right from the GoEngineer Customer Portal.

[VISIT THE CUSTOMER PORTAL](#)



GOENGINEER COMMUNITY

You can ask our engineers, crowdsource your problem, or start a discussion on the GoEngineer Community forums.

[VISIT THE ABAQUS FORUM](#)



KNOWLEDGE BASE

For self-help, the searchable Knowledge Base is rich with information useful downloads, and publicized past support tickets.

[VISIT THE KNOWLEDGE BASE](#)



MULTIMEDIA STARTING RESOURCES



SIMULIA WEB RESOURCES

- [New Customer Onboarding](#)
- [Download SIMULIA Installation Media](#)
- [Getting Started with Abaqus \(1:09:38\)](#)
- [Abaqus How-To Video Playlist](#)
- [SIMULIA Community on 3DSwym](#)
- [Official SIMULIA communities](#)



SIMULIA ONLINE MANUALS

- [Installation & Licensing Online Manual](#)
- [Abaqus 2025 Online Manual](#)
- [fe-safe 2025 Online Manual](#)
- [Isight Online Manual](#)
- [Tosca Online Manual](#)

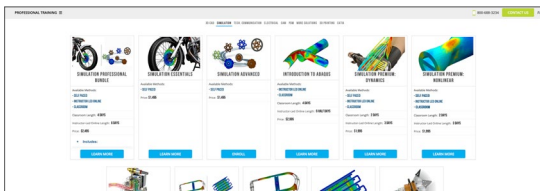
(If links appear invalid, try a different browser, like Google Chrome or Microsoft Edge.)

EVEN MORE ABAQUS SUPPORT & TRAINING



CLASSROOM & ONLINE TRAINING

We run a regular [schedule of training courses](#), but don't hesitate to request a class if you don't see it.



PREMIUM GOENGINEER SUPPORT

- Software installation & config for HPC clusters (distributed memory systems)
- Network debugging including VPN & routing
- Methodology development & training
- Simulation convergence assistance
- Subroutining & scripting assistance
- Model review & correlation assistance
- ...and more

A great use of your four free yearly Application Mentoring Sessions!



3DEXPERIENCE EDUSPACE

A [massive library](#) of on-demand web training courses so you can learn in-depth workflows at your own pace.



CUSTOM TRAINING COURSES

Is there something special you want to learn how to do? We can develop a customized training course and course materials just for you and your team!

[EMAIL INFO@GOENGINEER.COM](mailto:info@goengineer.com)

[REACH YOUR ACCOUNT REP](#)

