goengineer

SUPPORT & LEARNING RESOURCES
CST STUDIO SUITE 2025

What do you do when you need help with your SIMULIA software?

Start with this list of free and premium resources from GoEngineer and Dassault Systèmes.

WELCOME TO GOENGINEER!

GoEngineer is your first line of SIMULIA support. Contact us any time with any questions you may have regarding your SIMULIA software (this includes all Dassault Systèmes CAE solutions, such as Abaqus, CST Studio Suite, etc.).

Our support engineers will be with you as soon as possible. We diligently monitor all lines of communication during business hours, but also be aware of the DS Knowledge Base, the searchable repository of documented issues and resolutions that is always available on the web.

Below, you will also find links to short how-to articles, in-depth videos, and searchable online documentation. We hope you find these resources useful, but never hesitate to contact us directly: we are your engineering advantage!

To get you started, here's our guide on **How to Install CST Studio Suite**.

FOUR WAYS TO GET CST SUPPORT

EMAIL US

You can always email our support team directly. Great for quickly resolving simpler issues.

EMAIL SUPPORT@GOENGINEER.COM

CUSTOMER PORTAL

You can submit support tickets with files (and do lots of other cool stuff) right from the GoEngineer Customer Portal.

VISIT THE CUSTOMER PORTAL

GOENGINEER COMMUNITY

You can ask our engineers, crowdsource your problem, or start a discussion on the GoEngineer Community forums.

VISIT THE CST FORUM

KNOWLEDGE BASE

For self-help, the searchable Knowledge Base is rich with information useful downloads, and publicized past support tickets.

VISIT THE KNOWLEDGE BASE

MULTIMEDIA STARTING RESOURCES

SIMULIA WEB RESOURCES

- **New Customer Onboarding**
- **Download SIMULIA Installation Media**
- **SIMULIA Community on 3DSwym**
- **Official SIMULIA communities**

DOWNLOADABLE CST ADD-ONS

- **CST Material Library Extension**
- **CST Bio Models Library Extension**
- **CST Devices Library Extension**
- **CST Radios Extension**
- **CST Plugin for Cadence Allegro**
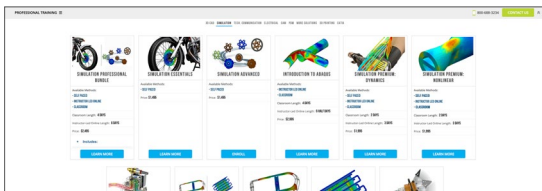- **CST Plugin for Cadence Virtuoso**

EVEN MORE CST SUPPORT & TRAINING

The help doesn't stop there! If you need above-and-beyond assistance, there are even more valuable and custom resources available. You will find a few listed below.

CLASSROOM & ONLINE TRAINING

We run a regular **schedule of training courses**, but don't hesitate to request a class if you don't see it.

PREMIUM GOENGINEER SUPPORT

- Software installation & config for HPC clusters (distributed memory systems)
- Network debugging including VPN & routing
- Methodology development & training
- Simulation convergence assistance
- Model review & correlation assistance
- ...and more

A great use of your four free yearly Application Mentoring Sessions!

3DEXPERIENCE EDUSPACE

A **massive library** of on-demand web training courses so you can learn in-depth workflows at your own pace.

CUSTOM TRAINING COURSES

Is there something special you want to learn how to do? We can develop a customized training course and course materials just for you and your team!

EMAIL INFO@GOENGINEER.COM

REACH YOUR ACCOUNT REP