

# GEOMAGIC SOFTWARE MAINTENANCE

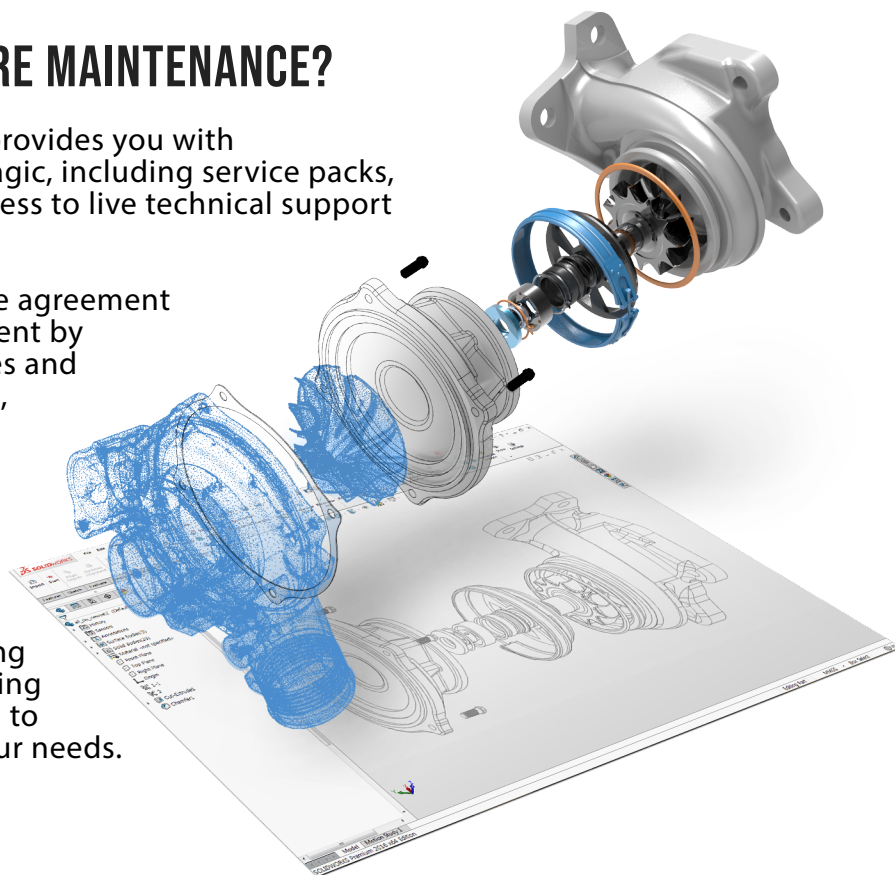
Up-to-date Software and Expert Assistance for Your Continued Success

## WHAT IS GEOMAGIC SOFTWARE MAINTENANCE?

The software maintenance program provides you with access to the latest releases of Geomagic, including service packs, plus packs and new versions, plus access to live technical support from 3D Systems

Keeping a valid software maintenance agreement optimizes the return on your investment by ensuring you have the newest features and most up-to-date version of Geomagic, and backs it up with personalized phone, email and web-based support to keep the software as effective as possible for all your 3D scan data processing needs.

Why use an out-of-date release of software? We are constantly improving Geomagic with new features, optimizing workflows, fixing defects, and striving to provide the ideal solution to meet your needs.



## MAINTENANCE PROGRAM DESCRIPTION

*The Geomagic Software Maintenance Program Includes::*

- NEW VERSION RELEASES**  
 Major new releases are provided at no cost to maintenance holders at the time of their release. These new version releases include major new functionality as well as enhancements to existing functionality.
- FEATURE ENHANCEMENT RELEASES**  
 In addition to major releases, we add new features and release updates that are free for maintenance agreement holders.
- MAINTENANCE RELEASES**  
 Stability enhancements and defect repairs released throughout the year ensure that as soon as a defect is found and fixed, your Geomagic installation is patched automatically via an internet connection.
- TECHNICAL SUPPORT SERVICES**  
 Our engineers are available to answer your questions, troubleshoot problems and provide usage advice during normal business hours via phone, email and web (support contact info).
- PRODUCT ENHANCEMENT INPUT**  
 With a maintenance agreement, you have the ability to submit suggestions and make new feature requests to our technical support staff. We listen carefully and frequently add new functionality at our customers' request.